



Your Amwell Service Has Changed.



Blue KC Virtual Care, the new live video care service for Blue Cross and Blue Shield of Kansas City (Blue KC) members, has replaced your current Amwell app. You can continue to use the Amwell app and website to review past visits, but to have a medical or behavioral health visit that's covered by your Blue KC health plan, you must download the Blue KC Virtual Care app from the iTunes App Store or Google Play, or visit bluekcvirtualcare.com.

Getting Sick Isn't Convenient. Blue KC Virtual Care Is.

Blue KC Virtual Care offers:

- Live video visits using your favorite device – smart phone, tablet or computer
- 24/7 access to licensed doctors and behavioral health therapists that is private, secure and affordably priced
- Convenience for everyday medical and behavioral health issues

To use Blue KC Virtual Care

To use Blue KC Virtual Care, first register as a new user, as your current Amwell credentials will not work. Be sure to have your Blue KC member ID card for your member number. If you are a Spira Care member, please add Spira as your service key.

[**Download Now**](#)

If you have questions, please call 888-658-6653.



You're receiving this email because you're a member of Amwell. If you are no longer interested in receiving emails from Amwell, [unsubscribe here.](#)



© 2019 Amwell, 75 State Street, 26th Floor Boston, MA 02109